

**STATEMENT BY COUNCILLOR T FOX
LEADER & CABINET MEMBER FOR SERVICE TRANSFORMATION**

Transformation (including Connect Partnership)

- The launch of the EDRM (Electronic Document and Records Management) project remains on hold while Northgate work to address problems with the software. We expect to make a decision on whether to continue working with them to try and address the issues or to cancel the project and seek to recover costs within the next 6-8 weeks. We are assessing options of how to provide the required systems through other means as part of this decision making process.
- Preparations for the implementation of the email system to replace Groupwise, Outlook continue. A major re-work of the Council's network, a necessary pre-requisite for the launch, was completed in the last week in January. Successful completion of such a major piece of work on our network with no unexpected outage was a credit to the hard work of the ICT team.
- Extension of the use of Technology One continues with the new stock control system for Customer Services. The project will deliver annual savings estimated at £29,000 p.a.
- Work by our performance partners to deliver savings on the new Corporate Technical Platform is reported separately.

Connect

- The integrated telephony platform which provides shared telephony systems across a number of Partners goes live in Scarborough in April 2011.
- The partnership is looking at sustainability options for the officers working on Connect project to ensure we can continue to deliver outcomes should external funding cease.
- The Connect Board is looking at work plans 2011/12 with Channel shift to online services a priority.