

Scarborough Borough Council

Green Waste Collection Pricing Survey

Q1 Did you sign up for the Council's Green Waste Collection this year?

		%
Yes - I already had a bin and just paid for a collection licence	62	48.4%
Yes - I paid for a new bin and collection licence	5	3.9%
Yes - I paid for green waste sacks	3	2.3%
No	58	45.3%
	128	1

Q2 Do you think that this year's price represented value for money?

		%
Yes	53	43.4%
No	69	56.6%
	122	

Q3 If you use a bin, would you sign up for a collection for 2017 if the price was: (if the question does not apply, please leave blank)

	The same - £18 per year		More than £18 but less than £25 per year		More than £25 per year	
		%		%		%
Yes	54	57.4%	19	24.4%	2	2.7%
No	28	29.8%	49	62.8%	61	81.3%
Don't Know	12	12.8%	10	12.8%	12	16.0%
	94	1	78	1	75	1

Q4 If the price was more than £25 per year, what would be the maximum you would be prepared to pay? (if the question does not apply, please leave blank)

0
0
15
25
27
35
£18 is too much & to think you have the nerve to complain about and suggest higher fines for dumping
£20-00
As I already pay Council Tax this is an insult at best crass bureacracy at worst.
Bloody silly question we shouldn't be paying anything we pay rates
Don't know. When a robbery holds a gun to your head who knows what they will give?
I am absolutely against paying to have green waste removed.
I am disgusted with you implementing these extra charges after I purchased 3 brown bins
I do not require green waste collection, yet think it is unfair to charge people!
I live in flats with a communal bin system
I think £18.00 is the right price and I certainly don't think £25.00 or more is appropriate.
I think it should be free you robbing dogs
I would need to know the final charge, if in excess of £25, had been determined - value for money
I would not use the service
I wouldn't pay
If it rises over 25 pounds per year then that is an excessive percentage increase. I would be cross.
Nothing, all communal areas should have a free collection. We pay enough council tax to cover this.
should be free i pay over £2300 counvil charge and am disgusted
twenty pounds
We are pensioners and we already pay extortionate council tax for this on band F and we get zil serv
Would not be doing it
Would think twice if over £25.00per annum
You shouldn't have to pay it should be included in your rates
zero

Q5 If you use bags, would you sign up for a collection for 2017 if the price was: (if the question does not apply, please leave blank)

	The same - £38 per year		More than £38 but less than £45 per year		More than £45 per year	
		%		%		%
Yes	3	7.5%	0	0.0%	0	0.0%
No	33	82.5%	34	91.9%	34	91.9%
Don't Know	4	10.0%	3	8.1%	3	8.1%
	40	1	37	1	37	1

Q6 If the price was more than £45 per year, what would be the maximum you would be prepared to pay? (if the question does not apply, please leave blank)

0
0
15
45
I never use bags.
Not acceptable
Please refer to answer give on question 4
Should be included in the rates
you take my extortionate council tax, the least you could do is empty my bin for free!
zero

Q7 How satisfied or dissatisfied are you with the Green Waste Collection service that you have received this year? (if the question does not apply, please leave blank)

		%
Very satisfied	21	19.6%
Satisfied	33	30.8%
Neither satisfied nor dissatisfied	16	15.0%
Dissatisfied	6	5.6%
Very dissatisfied	17	15.9%
Don't know/No opinion	14	13.1%
	107	1

Q8

If you did not sign up for a green waste collection service, why not? Please tick one box only as the main reason. (if the question does not apply, please leave blank)

		%
Too expensive	26	41.3%
No need for the Service	23	36.5%
Other - please say why.	14	22.2%
	63	1

As earlier - communal system
As previously stated, we pay enough council tax to cover this service.
Because we were told that we were not eligible for the service and it would not be operating in our area.
but there is no alternative
Do you not turn it into compost ? and then sell it?
don't have a garden
I see this as an additional council tax and we already pay enough to include these charges.
I am absolutely against having to pay more taxes. We see very little value when living in rural areas. It is a false economy and will cause more landfill waste.
I am disgusted with the implementing of extra charges after purchasing 3 brown bins Then to hear that the top executives have awarded themselves a PAY Rise
I have a car, no garden to speak of. So any garden waste i take to either of the two tips.
I have a large garden and a bin would be no use to me. My lawn cuttings wouldn't even go in a bin.
I only have a small amount of green waste - perhaps 10 bags a year
I only sign up because I had paid for a bin
i pay my council tax so pay for the service already i shouldnt have to pay again
I question what resident council tax payers get for their money as the Council keeps on introducing additional charges for local services on top of existing Council Tax rates.Will the Council be monitoring how much garden waste goes into landfill and will the "savings"from garden waste charges cover additional landfill penalties?
I think we pay enough council tax as it is
N/A
Reluctantly signed up only recently, but resent the price
some people only have small irregular amounts and charging to take rubbish away is diabolical you are already paid via council tax we will be charged for household rubbish next

the residents have paid for the recycle equipment so I do not see why we should have to pay extra for the service we get very little for our £1600 that we pay as it is,& as I have said in the forum your expenditure is ill placed.

Think it should be included in the high council tax that we already pay

This should be a free service

We ad touch own bins in first place and it is cheaper to dispose of at tip. Now I think this is the thin end of the wedge and a precursor to so can or nycc charging for other things. We pay council tax to cover waste collection

We have only paid for one bin

We live in a terrace house with a small garden that generates only grass cuttings. I am not prepared to pay to have these taken away.

Q9 If you did not sign up for a green waste collection service, would you sign up for the service if the price was reduced? (if the question does not apply, please leave blank)

		%
Yes	20	32.8%
No	15	24.6%
Don't Know/No opinion	7	11.5%
No need for the Service	14	23.0%
Other - please say why.	5	8.2%
	61	1

All would depend on the cost, as it was previously free except for cost the recycling bags.

Arranged by flat owners

I think £15 would be VFM

I was told the bin was a one off cost and would be cost less than the bags that I bought but now can not use

I would have signed up more happily- cross about present pricing

If it was per bin full able to have a tag that was hole punched each empty

its not a question of price we were not given any option

N/A

No reason for my household to have a collection service see above...

Only if its free...paying for your bins emptied, where do we live now America?

same answer as above

Should be free

Should be offered as part of the waste collection service, not charged for individually.
There is no real need o charge for this collection
This is another back door tax.
Would depend on the price
Yes if it reverted back to council taxpayers who had already PAID for their bins Who thought of this scam and these questions are very biased

Q10 Are there any comments you would like to make about the Green Waste Collection Service?

a bin charge for when it is acctually emptied via a number etc and paid by council tax route
Additional guidance on disposal of items not appropriate for green bin would be useful
Any future charge should not be calculated on the number of bins emptied. The first bin should be a standard rate and subsequent bins charged at say 50%, this will reflect the reality of the situation that if the lorry is already collecting then additional bin collection costs are marginal. It is the Council's duty to provide the best value to Council tax payers.
Apart from plainly annoyed that the council have created yet more income We are paying twice after already paying for the bins Next you will be cutting collection of green bins Why have the chief excutive and other executives had a pay rise Why have the allowances for travel gone up why have you squandered OUR money on ridiculus schemes why do you not look after the full paying residents Shall I go on ?You may guess I am very very disappointed in the way my money is spent We get less and less and pay more for a poor service The chief excutive never makes a statement but just hides away in ourTown Hall Do you want to buy them back I will sell it to you for £30 that's including inflation
As mentioned in a previous answer I am prepared to paying £18.00 per year for this collection but feel any increase would be very unfair. I pay Council tax and think the Green Waste Collection Service should be included free of charge as it was in previous years.
As previously stated, I do not think residents should be required to pay directly for this service. There is no commitment from the SBC to empty the bins even when people have paid for the service. This is a bad idea and will put greater demands on landfill sites. Removing waste is a basic requirement and should be paid for out of the rates.

Collection needs to go on for a little bit longer in the year as it stops just as I'm putting my garden to bed for the year (cutting back, pruning, etc)
Council tax should cover all cost incurred
Does the service pay for itself ? what happens to the waste and is it really necessary ?.
Don't make it to expensive
Good value if your bin is full for each collection but not if you only have a small amount of garden waste each month.
Have a brown bin that i payed for for green waste collection but do not fill it every fortnight for 8 months to pay full cost will either take it myself to tip or use my green bin
Having paid £25 for the bin in 2015, we were not pleased to have to pay again this year.
Here in Wrench Green we neither get the roads swept, repaired or verges cut. We don't get the gritted in the winter and yet as pensioners on a fixed low income we have to pay band F council tax
I am annoyed that Scarborough council have gone down the path of charging for garden waste collection. I think the recycling rates will drop as consequence.
I am concerned about the theft of licences from bins; people dumping their green waste in other people's bins; bonfires which have become very frequent, at all times of the day, in my area and have ruined washing, a newly hosed clean car; and smoke which affected pet cats and rabbits. The situation will only get worse. What are the council going to do about people's anxieties?
I am happy to pay a reasonable fee for this service and feel it is priced about right. We already pay a higher council tax than alot of areas so keep is sensible.
I am quite happy to pay the existing fee, possibly a moderate increase, as I think it is a good service. I feel if you start increasing it greatly you run the danger of people simply dumping waste or filling other bins.
I AM SORRY BUT I CANNOT PRINT MY COMMENTS
I believe charges should be incorporated into council tax and not add ones then people will use the services as they have paid for it

I can understand why so many people are dumping their garden rubbish in out of the way lanes and gateways. Very poor service- twice a month for 9months means an average of £2 per month.....and I have 2 bins. That's £4 pm, on top of council rates. A lot of these council services I no longer need, but have to pay for, so I resent paying extra for a service that I do need.

I do not have any need for the service as I have no garden. However if I did then I would use the service and think that the charge is good value. People with properties with gardens tend to have more disposable income, I think it only fair that those using the service should pay for it rather than us all paying by increasing the council tax.

I don't think the charge should be as high as you suggesting as this will encourage fly tipping. This is a service as ordinary recycling so why the charge. If you spend the money from the green bins on keeping the green spaces and grass verges cut and tidy and road and path sides weed free then that might be acceptable but otherwise you should not charge.

I don't use the Green Waste Service, having only a relatively small garden, but I take my own green waste to the recycling unit. I think that for those who choose not to take their own waste away, it is quite proper for them to have to make a fair contribution to the cost of providing the service, and that it should not be a tax burden on those who do not use the scheme.

I feel the current price is high but given the fact I bought a brown bin I felt I would reluctantly pay. I thought there was a need of a council to ensure safe disposal of waste and garden waste is going to produce more positive numbers on a recycle graph. Not sure where you are going with this current offensive but it is simply going to mean a lot of empty brown bins and more trips to the tip with garden waste heading to landfill = a double loss on reducing emissions and environmental ideals.

I feel the green waste should still be collected for free.

I feel this should be a free service

I got conned in paying 20 pound for a brown bin to find it is now no use to me as the price is far too expensive

I have noticed a real drop in the number of green waste bins/bags being put out. (The binmen are round at 5pm, not 7pm now.) People I have spoken to are putting stuff in household bins instead so you are not going to be able to recycle it. Or it is chucked over hedges at the back of gardens, often onto footpaths, and make a mess.

I now have four brown bins but only one has a license so three redundant because I didn't wish to increase my council tax by over £150 a year. I feel that the SBC has completely misled me and I am not sure how to proceed. I know it is wrong to put garden waste in the green bin but I also know that I am permitted to do so. My green bin is now always full to bursting because of your actions. This is a poor way to administer our town which makes people do things that they know to be wrong. This must have a cost because more material is going to landfill unnecessarily.

I object to paying anything for this service

I think it is an excellent service. We will be leaving Scarborough in the summer so have left blank the questions about future costs/payments. I think I would pay up to £25, how much beyond I'm not sure. Maybe it would be good to know what other borough councils charge! I have a feeling it's a lot more expensive 'down south' where some siblings live!

I think it is wrong charge for a bin then charge again empty it. I would have bought the bin and am happy pay extra to have it emptied. I will be less willing to pay more

I think its absolutely shocking that you charge for the green bin, its just another tory tax by the backdoor... Its a breach of contract, when I got a green bin it was free, now you charge, you had this in mid all along you robbing dogs!

I was sold a bin with no indication that a charge would be made for using it in the future.

I would like to know what detrimental effect the introduction of the Green Waste Charge has had throughout the Borough since its introduction i.e. any increase in fly-tipping, garden left unkempt and overgrown, etc. As this is a service that Council Tax payers are being charged then I do not understand why this charge is not part of the annual Council Tax charge. This Green Waste Collection Service charge is exceeding the overall increase of Council Tax limits placed by Central Government via the back door.

I would like to know what happens to it as it is collected in the normal truck which doesn't differentiate between the green bin and the brown ,other wise I wouldn't mind paying more if we got consent ions on compost as in the East Riding.

I would question whether the statement that there has been no increases of fly tipping is correct (how is this monitored, who reports it?). It is quite easy to discard garden waste without it being noticed as opposed to other types of rubbish. I believe if the cost of collection keeps going up, especially over £25 fly tipping will increase.

I would suggest that any gardner with thier salt could quite easily remove thier own green waste. We have two tips available, each within the reach of all residents. So I, personally, object to a further strain on finances in order to accomodate a lazy few...
If a bulk supply, i.e. several tons, of SBC soil improver were to be made available at a reasonable cost, that would be helpful.
If it is made any more expensive then it will all go to landfill or be flytipped, costing more in the long run.
If the price goes too high, uses will just dump their cuttings etc in quiet streets etc, which will cost more to remove.
In our street, traffic /parking is all year round and extremely obtrusive. It is imperative, therefore, that when a bin is put out for collection on the correct day and in good time, it is collected. Such reliability is crucial and should be maintained religiously.
it is acceptable to have to contribute to this service in these straitened times. Do not over price the service however as it will deter people from paying and could encourage fly-tipping!
It is quite obvious that the council is trying to make collection so costly that the community will be forced to find cheaper alternatives.
It is rather cheeky and just another way of revenue collection. Like stated earlier you are just asking for people to roadside dump which I personally think is disgusting. I think that if you do charge for this service you should be compelled to deliver a couple of bags of composted green waste each year as a contribution to the householder that has bothered to assist you. Let us not forget that some of us cut the roadside grass verges in order to make our area green and pleasant and then have to pay for the disposal of the grass and flowers; just doesn't appear to be fair and equitable to me and if you can be bothered, I would like a reply to my comments.
It seems a little early to be contemplating increases, given the lack of feedback available/published on what people think about the 'new system'.
It seems efficient and hopefully it is profitable for the Council. Thanks.
it should be free
It would be better value if the bins were picked up weekly or at least the service continued longer in the year. I have 2 bins and after the hedges have been cut at the end of the year I still have waste to get rid of when the service stops.
keep the price modest and people will use it
Keep up the good work, and where can you by the compost from?

Making a charge can encourage people to use their green bin for garden waste which will not be recycled.
No
no
Not only do you have to pay for a bin you have to pay to have it emptied.
Obviously the purpose of this survey is to gauge opinions before setting a price for next year's service. From talking to friends and neighbours, I know there is already some reluctance to pay and indeed resentment that customers are being forced to pay to have their garden waste recycled. If the price is increased from this year's level, I believe there would be many who would not pay and that therefore the Council's revenue would possibly decrease rather than increase. It is said that everything has its price. The introduction of a charge is not appreciated by residents, but at its current level most people will pay. I have heard of the possibility of a private entrepreneur collecting garden waste for a smaller fee and producing compost from it. If the Council increases its fee to the level which was originally proposed, I believe there would be a much lower uptake from customers.
Residents should be able to use the service as a 'pay as you go' scheme, by purchasing sacks when needed, like the previous system.
seems expensive but we do not have a garden
Should be free, this like other household waste is going to increase fly tipping. Why doesn't the council see this, and deny it's happening.
So long as you offer the service and also allow free use of the tip I cannot see a problem in your making a reasonable charge for collection.
Surely this should be paid out of the rates we already pay.
Surely we want the town and villages to look nice, and residents who require green waste collection are normally those with the tidiest gardens. I fail to see therefore why they have to pay for there rubbish to be disposed of... should not not be rewarded?
The collection charge is too much
The council give compost away. If they are short of money then make a small charge. I don't understand why Scarborough is the only council I have found that charges for green waste. If you don't want fly tipping and the subsequent cost then that should be considered when considering charges.
The idea that some forms of refuse can be charged at different rates, over and above the normal level of local taxation is reprehensible.

<p>The men do a good service, but it is rather expensive.</p>
<p>The most depressing aspect is putting the bin out and finding it has not been emptied as some thoughtless person has contaminated it by putting empty can etc in the bin</p>
<p>The service is no better since we had to pay for the Green Waste collection and sometimes it has been worse. We are asked to have bins out for collection by 7.00 am on the correct day, but our bins have still been waiting for the collection at 7.00pm . It is not a good idea to have bins out on the street for so long,especially on dark nights.</p>
<p>The service should be self financing or run by the council as part of its services and the compost produced sold back to cover the costs.</p>
<p>This government is committed to reducing landfill waste as part of a European directive so why isn't Europe funding the collection?</p>
<p>This has always been an automatic fortnightly collection and was included in the council tax and personally I think that the charges should be dropped</p>
<p>Very short sighted policy which I fear will increase landfill penalties and residents taking less interest in garden maintenance.Pity.</p>
<p>Waste, all, has more criticism than anything else, fly tipping a huge expensive problem. The entire service needs rethinking.</p>
<p>We already pay Council Tax tax, this a way to circumvent having to have a referendum because, rise is above amount allowable without.</p>
<p>We buy a bin, now we have to pay if we what it emptying. This is wrong.</p>
<p>We compost all our green waste, and others should be encouraged to do the same. There are people who find this impossible to do and should not be expected to pay for the service. We all pay our council tax which includes removal of rubbish. if I found myself in this position I would be annoyed if I was expected to pay.</p>
<p>We only have a few containers and plant pots etc. We have always used the correct bags, but it takes us a long time to fill them. When we've put them out, they have been collected sometimes, but more often than not left for some weeks. So we will simply takes our to the depot ourselves.</p>
<p>We pay over £1000 a year, why ,why do we have to pay an extra tax, perhaps we should bring the green rubbish to the council rooms and leave it there. Then perhaps the council will realise how fed up people are getting with the behaviour of this council</p>

We were all encouraged to re cycle, then the charge came in, so obviously people will just not re cycle anymore, they will put it in there green bin!, Defeating the object of been encouraged to re cycle.

Whenever the collection is made the bin is never left outside our residence despite having the number on the bin. It is normal for the bin to be left outside another address. This does not happen when other bins are collected and therefore why the team that collects the brown cannot return the bin back to where it is collected from is beyond belief !!

Why should I have to pay.

Would like to see more home/area composting schemes encouraged/susidised, and added into planning requirements

You should be encouraging people to recycle as much as possible not discouraging them.

You should not charge separately for free waste collection. Collections now take place in the dark at around 9:30pm, meaning my brown bin is outside from the day before collection until the day after collection. Has the council saved any money? It still has to send out a crew to collect 1 bin or 20 bins, so what's the difference?