

FOI Requests Analysis 2016/17 (Oct 15 - Sep 16)

	2016/17 Target	2016/17 (Oct 15 - Sep 16)		2015/16 (Oct 14 - Sep 15)		2016/17 (Jul 15 - Jun 16)		Improving on previous year	Meeting Target	Improving on previous quarter
		% Completed within timescale	Ave. days to complete	% Completed within timescale	Ave. days to complete	% Completed within timescale	Ave. days to complete			
All Council	80%	92.3%	11.2	90.8%	10.7	90.6%	11.4	Better	Yes	Better
Chief Executive										
Projects	80%	94.1%	15.1	93.3%	14.3	95.5%	15.0	Better	Yes	Worse
Human Resources & Payroll	80%	97.4%	7.0	97.2%	8.8	97.3%	7.6	Better	Yes	Better
Audit	80%	100.0%	1.0	N/A	N/A	33.3%	23.3	N/A	Yes	Better
Communications	80%	66.7%	14.0	100.0%	10.0	66.7%	14.0	Worse	No	Better
ICT	80%	65.6%	33.1	60.0%	30.6	54.3%	39.7	Better	No	Better
Transformation, Elections & Civic	80%	100.0%	7.0	100.0%	5.0	100.0%	7.0	Better	Yes	Better
Director of Business Support										
Operations, Transport & Countryside	80%	89.5%	9.3	88.6%	9.7	89.5%	9.5	Better	Yes	Better
Asset & Risk Management	80%	95.7%	8.9	95.2%	11.6	95.7%	10.4	Better	Yes	Better
Corporate Finance	80%	93.2%	13.1	86.1%	13.4	95.7%	11.7	Better	Yes	Worse
Harbours	80%	50.0%	20.0	100.0%	17.5	N/A	N/A	Worse	No	N/A
Director of Democratic & Legal Services										
Legal	80%	100.0%	19.6	60.0%	21.6	100.0%	19.0	Better	Yes	Better
Procurement & Print	80%	70.0%	18.9	63.6%	16.6	60.0%	18.2	Better	No	Better
Benefits	80%	100.0%	8.7	100.0%	5.4	100.0%	8.8	Better	Yes	Better
Regulatory & Governance	80%	96.7%	8.1	96.2%	6.4	91.7%	7.8	Better	Yes	Better
Director of Service Delivery										
Environmental Health	80%	88.9%	11.3	94.9%	9.4	95.7%	9.4	Worse	Yes	Worse
Housing	80%	100.0%	5.5	100.0%	5.1	100.0%	6.2	Better	Yes	Better
Parking & Venues	80%	92.0%	12.2	87.8%	12.9	91.3%	12.7	Better	Yes	Better
Planning	80%	94.7%	11.1	92.0%	11.3	93.1%	8.9	Better	Yes	Better
Tourism	80%	100.0%	9.0	100.0%	10.5	100.0%	7.0	Better	Yes	Better
Customer Services	80%	100.0%	6.7	66.7%	26.7	100.0%	8.5	Better	Yes	Better
Sustainable Communities	80%	100.0%	8.6	100.0%	3.5	100.0%	6.5	Better	Yes	Better
Economic Development	80%	75.0%	12.5	66.7%	16.0	75.0%	12.5	Better	No	Better