

## FOI Requests Analysis Current Year - 2017/18 (Jul 16 - Jun 17) 12 month rolling average

2017/18 Target	Current Year - 2017/18 (Jul 16 - Jun 17)		Previous Year - 2016/17 (Jul 15 - Jun 16)		Previous Quarter - 2016/17 (Apr 16 - Mar 17)		Improving on previous year	Meeting Target	Improving on previous quarter	
	% Completed within timescale	Ave. days to complete	% Completed within timescale	Ave. days to complete	% Completed within timescale	Ave. days to complete				
<b>All Council</b>	<b>90%</b>	<b>95.7%</b>	<b>10.2</b>	<b>94.8%</b>	<b>9.3</b>	<b>95.4%</b>	<b>10.0</b>	<b>Better</b>	<b>Yes</b>	<b>Better</b>
<b>Chief Executive</b>										
Projects	90%	100.0%	12.4	100.0%	14.6	100.0%	13.3	Better	Yes	Better
Human Resources & Payroll	90%	100.0%	8.3	96.6%	7.0	100.0%	7.7	Better	Yes	Better
Audit	90%	100.0%	1.0	N/A	N/A	100.0%	1.0	N/A	Yes	Better
Communications	90%	100.0%	5.6	50.0%	12.5	83.3%	8.3	Better	Yes	Better
ICT	90%	100.0%	15.2	100.0%	12.8	100.0%	15.1	Better	Yes	Better
Transformation, Elections & Civic	90%	80.0%	9.8	100.0%	5.6	85.7%	9.0	Worse	No	Worse
<b>Director of Business Support</b>										
Operations, Transport & Countryside	90%	97.9%	6.9	100.0%	7.5	97.9%	6.2	Worse	Yes	Better
Asset & Risk Management	90%	93.5%	12.5	92.0%	11.5	95.8%	11.2	Better	Yes	Worse
Corporate Finance	90%	92.7%	14.9	90.9%	14.0	94.6%	14.6	Better	Yes	Worse
Harbours	90%	75.0%	16.8	100.0%	17.0	50.0%	20.0	Worse	No	Better
<b>Director of Democratic &amp; Legal Services</b>										
Legal	90%	57.1%	21.4	71.4%	20.6	71.4%	19.6	Worse	No	Worse
Procurement & Print	90%	77.8%	21.3	70.0%	17.3	68.4%	21.3	Better	No	Better
Benefits	90%	100.0%	4.3	100.0%	6.3	100.0%	5.1	Better	Yes	Better
Regulatory & Governance	90%	98.0%	7.8	97.7%	7.3	98.1%	8.4	Better	Yes	Worse
<b>Director of Service Delivery</b>										
Environmental Health	90%	89.8%	11.8	92.7%	8.2	83.7%	10.8	Worse	No	Better
Housing	90%	97.6%	7.2	100.0%	3.9	97.3%	6.3	Worse	Yes	Better
Parking & Venues	90%	98.0%	9.1	94.7%	9.6	98.1%	10.0	Better	Yes	Worse
Planning	90%	100.0%	9.0	86.1%	12.8	98.0%	8.9	Better	Yes	Better
Tourism	90%	100.0%	14.5	100.0%	10.4	100.0%	9.0	Better	Yes	Better
Sustainable Communities	90%	100.0%	8.1	100.0%	11.9	100.0%	8.0	Better	Yes	Better
Economic Development	90%	100.0%	N/A	100.0%	4.0	100.0%	1.0	Better	Yes	Better