

Rough Sleeping Task Group

Questions for Agency Visits

Background

- Can you please provide me with an overview of what your organisation does?
- How long has it been operating?
- How many staff work for you?
- What is the profile of the people you work with? (age, gender, presenting issues, where do they come from)
- How do clients access your service?
- How many people do you work with?
- How many of these are rough sleepers?
- What role do you play in helping to tackle rough sleeping?

Funding Issues

- How is your service funded?
- How sustainable is this funding?
- Have your services faced funding cuts in recent in recent years?
- If so what has been the impact?
- What would the implication be of further reductions?

Links with the Council

- How good is your relationship with the Council?
- How effective are the partnership arrangements?
- What could we do better?
- What works well?
- What does not work well?
- What are the gaps in service provision?
- What more could be done to reduce rough sleeping?

Questions for front line staff (as above)

Questions for service users (if possible)

- What kind of help do you receive from services?
- What further help do you need?
- How did you end up sleeping rough?